

# Care & Maintenance Guide

## Prevention

- Installing good quality mats both inside and outside of external doors, mats should be as large as possible and able to trap both grit and moisture.
- Remove your shoes whenever possible, this will help reduce the amount of dirt brought into the property and impact damage from stilettos.
- In high traffic areas, such as entrance halls and kitchens, the use of mats is recommended to give added protection.
- All furniture should have felt pads fitted to the base of legs or on other areas in contact with the floor to avoid scratches.
- On heavy furniture felt backed castors can be used if required.
- Avoid using wheeled chairs (i.e., office furniture) or ensure that a large, good quality office mat is used to prevent indentations in the floor.
- Rubber based items (e.g., the backing for matting, castors under furniture and rubber tipped furniture feet) should not be in direct contact with the floor.
- Wipe up all spillages immediately.

## Cleaning

- **NEVER USE STEAM MOP AND WET & DRY ELECTRONIC VACUUM CLEANERS TO CLEAN YOUR HYBRID FLOORS.**
- Use our SelectCare+ Spray Mop and SelectCare+ Hard Floor Cleaner kit to clean the floor's surface when required. This will remove stains, dirt, footprints, and any other marks that may be present.
- Always dry clean the floor first. Spray the surface sparingly with our SelectCare+ Hard Floor Cleaner and clean using the microfiber cleaning pad, rinse the mop pad regularly in clean water and replace when dirty. If spills occur, they must be wiped up as quickly as possible. Always use a lightly damp, 'wrung out well' mop to clean your installed Hybrid Floors.
- Pull the mop back towards you and wipe lengthways across the floor, making zigzag movements across the floor.
- Make sure floor is wiped dry with a microfiber cloth and no moisture is left on the floor after cleaning.
- Dry cleaning of the floor should be carried out regularly to remove loose dirt, grit, and dust. Use a dusting pad or soft broom.
- If vacuum cleaning, the cleaning head must have a soft brush to avoid damage to the floor.
- **DO NOT USE** scouring products and any wax or varnish coating on the floor.

## Avoid the following

- Pulling or pushing furniture or other objects across the floor.
- Using abrasive cleaning materials, or harsh detergents/household cleaners on the floor. These cleaning methods/materials will harm the surface of the floor and may cause physical damage to the boards.
- Polishing, waxing, oiling, and sanding the floor.
- Exposure to direct sunlight through sliding doors and/or windows. Hybrid Flooring needs to be protected from direct sunlight by blinds or curtains. The surface temperature of the floor **SHOULD NEVER** exceed 55°C at any time.
- **EXCESSIVE WATER SHOULD NOT BE USED.**
- **STEAM MOPS AND WET & DRY VACUUM CLEANERS ARE NOT ALLOWED** for Hybrid Flooring under any circumstances.

Please always visit our website [www.asttimbers.com.au](http://www.asttimbers.com.au) for the most up-to date version of our installation instructions, warranty, technical data sheet and care & maintenance as it may have been revised and updated.